
Written: 3 September 2020

CORONAVIRUS: GUIDANCE FOR PRIVATE LANDLORDS AND LETTING AGENTS

Where to get advice on responding to the Coronavirus COVID-19 outbreak

You should keep up to date with and have regard to the latest advice from Government, the NHS and the Chief Medical Officer. The position is changing on a daily basis and therefore it is important to check that advice regularly.

- Scottish Government advice
- Public health advice
- Latest advice and information from the UK Government
- Health Protection Scotland has published guidance to support those working in non-healthcare settings give advice to their staff and users of their services about COVID-19.
- Further public health information for your staff and tenants.

On 21 May, the Scottish Government published Scotland's route map through and out of the crisis setting out how and when we might ease our lockdown restrictions.

Supporting tenants if they're having trouble financially or are worried about being able to pay their rent over the coming months

It is vital you encourage your tenants to contact you as soon as possible if they, or think they will be, in financial difficulty and unable to pay their rent.

Tenants affected by coronavirus who are concerned about paying their rent can claim Universal Credit from the Department for Work and Pensions which includes support for housing costs, if eligible. The UK Government has [introduced some temporary changes](#) to make this easier.

If a tenant is getting Housing Benefit or Universal Credit, but still can't afford their housing costs, they may be eligible for a Discretionary Housing Payment (DHP). Further support is available for people on low incomes from the Scottish Welfare Fund if facing an emergency situation.

Read full press release [here](#)